



THE CONSUMER PROTECTION ACT

The control of unfair contract terms and unconscionable conduct under the Act

PRESENTED IN AUGUST 2025

PRESENTED ONLINE VIA ZOOM

DATE25 August 2025

TIME 09:00 to 12:00 SAST

COURSE DURATION
3 hours

COURSE FEE
R1,485 per delegate
Includes any course materials. Full payment
must be received 3 days before course starts.

The course will consider the rules under the Consumer Protection Act and reg 44 of the Consumer Protection Act Regulations relevant to the control of unfair contract terms and unconscionable conduct.

How the rules apply to business-to-small business contracts and franchising contracts will also be considered. Relevant case law by courts and the National Consumer Tribunal will be critically considered. Proposals will also be made on how the provisions in the Act and regulations could be improved.

The course is aimed at attorneys, advocates, magistrates, in-house legal counsel / compliance officers.

PRESENTED BY:

Tjakie Naude - a Professor of Private Law at UCT, where she teaches the Law of Contract, including Specific Contracts, and aspects of Consumer Protection. She is a co-editor of Naude and Eiselen (eds), Commentary on the Consumer Protection Act, which is updated annually and is the leading commentary on this legislation and widely cited.

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REGISTRATIONS
CLOSE 3 DAYS
BEFORE THE
COURSE STARTS

DIGITAL CERTIFICATE
OF ATTENDANCE
[ON ATTENDING
THE ENTIRE COURSE]

FOR MORE INFORMATION

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