



UCT Law @ work
Professional Development Project

PRIMER ON MANAGING CONFLICT

OFFERED IN JULY/AUGUST 2025

PRESENTED ONLINE VIA ZOOM

DATE

29, 30 July,
5, 6 August 2025

TIME

14:00 to 17:00
SAST

COURSE DURATION

12 hours
over 4 days

COURSE FEE

R5,760 per delegate
Includes any course materials. Full payment
must be received 3 days before course starts.

Change your understanding of, and attitude towards conflict - and learn essential conflict resolution strategies in this interactive twelve-hour course!

Includes presentations from the facilitator, group work and self-work. Also offered as an optional foundation course to the negotiation skills course. Through your participation on this course you will:

- Gain insight into your attitudes to conflict and your default styles, thus enhancing your self-awareness
- Acquire conceptual tools to analyse a conflict situation and construct an appropriate resolution strategy
- Be better equipped to construct and implement dialogue sessions to resolve conflict
- Learn new skills to manage emotions and change perceptions as a conflict resolver
- Apply your new insights and learnings across multiple life, work and business domains

PRESENTED BY:

David Woolfrey - a practising attorney and an experienced trainer and practitioner in conflict and dispute resolution.

PRESENTED
ONLINE
VIA ZOOM

REGISTRATIONS
CLOSE 3 DAYS
BEFORE THE
COURSE STARTS

UCT CERTIFICATE
OF ATTENDANCE
[ON ATTENDING
THE ENTIRE COURSE]

FOR MORE INFORMATION
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<https://law.uct.ac.za/law-at-work>