



NEGOTIATING FOR BETTER RESULTS

PRESENTED ONLINE VIA ZOOM

DATE7, 8, 10, 14, 15
April 2025

TIME 14:00 to 17:00 SAST 15 hours

15 hours over 5 days **COURSE FEE**

R7,200 per delegate

Includes any course materials. Full payment must be received 3 days before course starts.

For those who want to improve their negotiating skills, this course is a must!

Learn how to plan, strategise and successfully conclude a negotiation, whether at work, in commercial negotiations, or in any other contexts where different interests or positions stand in the way of agreement.

The course will take the form of "chalk and talk" presentations from the facilitator, group work and self-work. Participants will be given the opportunity to apply the theories learnt to real-life situations, through case analysis and group work.

The course covers: Theories of Negotiation; The Negotiator's Dilemma: Trust and "conditional openness" in negotiation; The role of power in negotiation: enhancing and leveraging your power; Value Creating Strategies; Value Claiming Strategies; Techniques to influence and persuade.

The course is aimed at those who want to develop or enhance their negotiation skills, including managers, sales and procurement personnel, HR practitioners, and attorneys.

PRESENTED BY: David Woolfrey - experienced trainer and practitioner in conflict and dispute resolution

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REGISTRATIONS
CLOSE 3 DAYS
BEFORE THE
COURSE STARTS

UCT CERTIFICATE
OF ATTENDANCE
[ON ATTENDING
THE ENTIRE COURSE]

FOR MORE INFORMATION

don.coue@uct.ac.za https://law.uct.ac.za/law-at-work