



UCT Law @ work
Professional Development Project

THE ADVISORY.
COMMUNITY SCHEMES SPECIALISTS

MASTERING THE CSOS DISPUTE RESOLUTION PROCESS



4 hours remote learning

Held over 2 days

THE COURSE AT A GLANCE

Gain essential skills in Mastering the CSOS Dispute Resolution Process.

This online course covers effective resolution strategies, handling complex disputes, and navigating CSOS applications from start to finish - from drafting applications to dealing with conciliations, adjudication, appeals, and enforcing Adjudication Orders. Led by a seasoned specialist, this course will equip you with the tools to master the Community Schemes Ombud Service's dispute resolution process with confidence.

- DATE:** 4 and 5 December 2023
- TIME:** 9:00 to 11:00 - SAST
- NUMBER OF HOURS:** Four hours, over two days
- FEE:** R1,390 per delegate. The fee includes any course materials. Full payment must be received three days before the course starts.
- PRESENTER:** **Auren Freitas dos Santos** - Founder and Director of The Advisory, Community Schemes Specialists
- COURSE FORMAT:** Presented remotely on Zoom
- CERTIFICATE:** A certificate of attendance from UCT will be issued to those who attend the entire course
- DEADLINE:** Registrations close three days before the course starts

TO REGISTER OR FOR MORE INFORMATION:

Email: don.coue@uct.ac.za

Or visit: www.lawatwork.uct.ac.za