

Day 1

MORNING:

08h30: Join Zoom and registration

08h45 Welcome to MiM mediation course and introductions

09h15 Achieving just outcomes – Litigation; arbitration and mediation

11h00 **Tea**

11h15 Mediation explained
Essential features and stages of mediation

13h00 **Lunch**

AFTERNOON:

13h45 Opening demonstration and training session – Mediation Fishbowl

15h15 **Tea**

15h30 Fish bowl

16h45 Feedback

17h00 End of day 1 – Delegates to prepare for day two in their own time

Day 2

MORNING:

08h00 Join Zoom and registration

08h15 Negotiation Skills and its implementation in mediation

11h00 Tea

11h15 Mediation fish bowl

13h00 Lunch time

AFTERNOON:

13h30 Mediation fish bowl

15h00 Tea

15h15 Mediation video

17h00 End of Day 2 – Delegates to prepare for day three in their own time

Day 3

During day 3 the delegates will receive extensive peer feedback and coaching. You will have one and half-hours to demonstrate your skills.

MORNING:

- 08h00 Join Zoom and registration
- 08h45 Preparation for mediation – **Mediation Session 1**
- 09h00 Mock mediation - in groups - **Mediation Session 1**
- 10h30 Coaching and feedback
- 11h00 Tea**
- 11h15 Preparation for mediation – **Mediation Session 2**
- 11h30 Mock mediation - in groups - **Mediation Session 2**
- 13h00 Coaching and feedback
- 13h30 Lunch time**

AFTERNOON:

- 14h00 Preparation for mediation – **Mediation Session 3**
- 14h15 Mock mediation - in groups - **Mediation Session 3**
- 15h45 Coaching and feedback
- 16h15 Tea**
- 16h30 Mediation Feedback
- 17h00 End of day 3 – Delegates to prepare for day four in their own time

Day 4

During day 4 the delegates will receive extensive peer feedback and coaching. You will have one and half-hours to demonstrate your skills.

MORNING:

08h00 Join Zoom and registration

08h45 Preparation for mediation – **Mediation Session 1**
09h00 Mock mediation - in groups - **Mediation Session 1**

10h30 Coaching and feedback

11h00 Tea

11h15 Preparation for mediation – **Mediation Session 2**
11h30 Mock mediation - in groups - **Mediation Session 2**

13h00 Coaching and feedback

13h30 Lunchtime

AFTERNOON:

14h00 Preparation for mediation – **Mediation Session 3**
14h15 Mock mediation - in groups – **Mediation Session 3**

15h45 Coaching and feedback

16h15 Tea

16h30 Mediation Feedback

17h00 End of day – Delegates to prepare for day five in their own time

Day 5

On the final day delegates will be expecting to keep to a tight schedule to ensure everyone has a fair assessment. Parties are expected know their roles extremely well and afford the mediator the opportunity to demonstrate his/her newly acquired skills. Please be in your rooms and ready to start 5 minutes before every assessment is scheduled to begin!

MORNING:

- 07h45 Join Zoom and registration
- 08h00 Day Ahead
- 08h30 Preparation in rooms
08h45 Mediation assessment - **Mediation Session 1**
- 10h15 Tea**
- 10h30 Preparation in rooms
10h45 Mediation assessment - **Mediation Session 2**
- 12h15 Preparation in rooms
12h30 Mediation assessment – **Mediation Session 3**

AFTERNOON:

- 14h00 Lunch time**
- 14h30 Wrap up
- 16h00 Delegates are required to be present
until 16h00 before login off**